

# STRATEAS CARLUCCI

Returns Number

## RETURNS FORM

**Please note:** Your return will not be accepted without a returns number. Refer to the Returns Policy for details.

### CUSTOMER DETAILS:

Date:	
Name on original order:	
Contact number:	
Email:	
Address:	
Suburb / City / State:	
Country:	
Postcode:	

### ORDER DETAILS:

Order Number:	
Date Ordered:	

### RETURN / EXCHANGE DETAILS:

QTY	PRODUCT NAME / CODE	REASON CODE (Refer Codes below)	COMMENTS (Please provide as much information as possible)

### REASON CODES FOR REFUND REQUESTS

1. Looks different to image on site
2. Doesn't suit me
3. Doesn't fit properly (please specify fit issues)
4. Faulty
5. Incorrect item received
6. Do not like style
7. Do not like fabric
8. Do not like colour
9. Other (please note reason in comments section)

I would like to request a:  Refund  Credit  Exchange

I am aware that I am liable for returns postage charges except in the case of an accepted faulty item assessment.

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_